3 KEY TAKEAWAYS

Artificial Intelligence (AI) is a new, but rapidly evolving field of technology

It may still be in its infancy, but AI powered tools are already impacting the way veterinarians and their teams practice medicine.

AI will not replace the veterinary team any time soon

It will be an adjunct to veterinary practices to help them be more efficient at a multitude of responsibilities.

Automate the things you can, to make time for the things you can't

AI can take on many tasks that have previously consumed veterinarian and team time. By harnessing automation, workloads can be decreased, improving work-life balance.

2 QUESTIONS TO ASK

• Question for **team discussion** (Share your thoughts with your team)

How much time do we estimate is spent per day on work that could be expedited by utilizing AI?

• Question for **self-reflection** (no need to share your answer or thoughts with your team)

Reflect on concerns or hesitations that you may have around automation; what information, data, or insights would help to assuage these?

1 ACTION STEP (LEADER)

Make a commitment as a leader to follow through on at least one of the suggestions below:

☐ Pick a piece of AI technology to look deeper into, explore how it could integrate with your practice, risks to be mindful of, and what the impact to workload and efficiency would likely be.

☐ Calculate a budget for technological advances. Understand historical spending on technology. Assess the return on investment in terms of tangible (e.g., dollars) and intangible (e.g., better work-life balance) benefits.

1 ACTION STEP (TEAM)

Make a commitment together as a team to implement at least one of the suggestions below. This will be your team behavior change.

☐ Brainstorm a list of activities where AI could be harnessed.

☐ Run a pilot. Try an AI technology, with all relevant team members assessing how it functions and changes their daily workflows.

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